Quick Setup Guide

Available on the App Store
Android APP on Google play

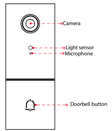
Video Doorbell

Support email: support@foscam.com

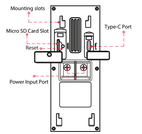
V1.1
305503000600

Physical Description

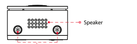
Front Panel



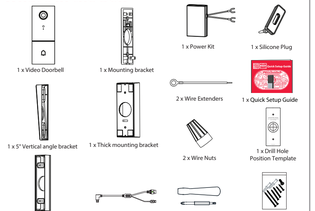
Rear Panel



Bottom Panel



What's in the Box



Add Device: Connection via the Foscam App (Recommended)

It is strongly recommended that you complete the "add devices" process on the Foscam app before the doorbell hardware is installed.

Before You Get Started

Scan the QR code below to download and install the Foscam APP, and learn how to add the doorbell to the APP.

Download the Foscam APP

Available on the App Store
ANDROID APP ON Google play

APP add doorbell instruction video

To ensure a smoother video experience on your smart phone, it is recommended that your smart phone meet the following specifications:

- iOS: version 11 or higher.
- Android: 4.1 or higher, using a device with a Graphics Processing Unit (GPU).

Note: For the best experience, please update the APP to the latest version!

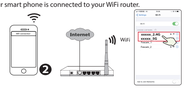
■ WiFi connection

1. Plug the smaller end of the USB cable into the Type-C port on the back of the Video Doorbell, and the larger end into a USB wall charger such as your smartphone charger (**DC5V 1.0A** power output recommended for faster charging). Please wait for a few seconds until you hear "**Ready for WiFi configuration**".

Please note that it is forbidden to connect the doorbell to AC and Type -C power supply at the same time.

Tips: If you didn't hear the voice prompt, press and hold reset for about 10 seconds to reset the camera.

2. Make sure that your smart phone is connected to your WiFi router.



Tips: The camera supports dual-band 2.4GHz and 5GHz WiFi networks, so you can choose the channel with the stronger signal to use. For example, choose your SSID: XXXXX_2.4G or XXXXX_5G.

3. Open the foscam APP and please sign up for a Foscam account, or sign in if you have one already.

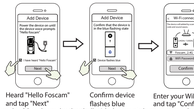
4. After logging into Foscam APP, select "**Tap to add a camera**" or "**+**" icon on the upper right corner, then select "**Scan the QR code**" and scan the QR code that labeled at the bottom of your camera.

Tap + icon

Select "Scan the QR code"

Scan the QR code, located at the bottom of your camera

5. In "Add Device", if you hear "**Hello Foscam**", select the checkbox and tap "**Next**", continue to confirm that the device is in the blue flashing state and tap "**Next**". In "WiFi connection", enter your WiFi's password and tap "**Confirm**" (see illustrations on next page).

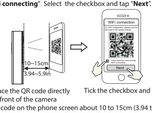


Heard "Hello Foscam" and tap "Next"

Confirm device flashes blue

Enter your WiFi's password and tap "Confirm"

6. Please scan the QR code on the doorbell with the smartphone camera, then you will hear a voice prompt say "**WiFi connecting**". Select the checkbox and tap "**Next**".



Place the QR code directly in front of the camera (5.9~15cm / 3.94~5.9in)

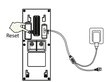
Tick the checkbox and tap "Next"

7. Wait a few seconds until the camera notifies you that the "**Wireless connection succeeded**", which means your camera has connected to your WiFi successfully. After, you can set the camera name and tap "**Save**" in "Set name" interface.

Confirm device white light flashes

Camera added successfully and the name has been set

Note: If the process of adding a camera fails, please reset your camera and try adding again according to the above method.



8. In "Select Chime Type", tap "**Select Chime Type**", and tap "**Next**". In "Select Chime Type", Select Chime Type and tap "**Mechanical chime**" or "**Digital chime**" or "**None**" (Please select the type of your existing chime).

Tap Select Chime Type

Select the type of your existing chime

Note: Please carefully confirm the existing chime type in your home. If the chime type is selected incorrectly, the transformer and chime at home will be damaged, causing the doorbell and chime to not work properly. Generally, a mechanical chime refers to the ringing sound made by striking a metal with a metal striker, while digital chime refers to the ringing sound made by playing music through a speaker.

If you are still not sure, please watch the chime type description video carefully, or consult our customer service staff.

9. Tapping on the play button in the video box will jump to the "Camera Login" setting interface. For your security, please set a new username and password for your camera before viewing live video.

Tap " ▶ "

Set a new username and password

10. After completing the above steps, you can begin installing your camera.

Video Doorbell Installation

Note:

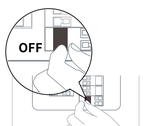
1. Make sure you have installed the Foscam App, and have scanned the doorbell QR code and completed the "add device" process in the app before beginning the hardware installation process.
2. If you choose to use AC power to power the video doorbell, you need to ensure that the specification of the transformer in your home is **8V~24V AC**, the minimum power requirement is **8VA**.
3. If you use DC power to power the video doorbell, you need to prepare a **DC12V~30V** power adapter, the minimum power requirement is **6W**.
4. If you use Type-C interface to power the video doorbell, you need to prepare a **DC5/1A** power adapter, the minimum power requirement is **5W**.

Step 1

Ring the existing doorbell, make sure it's working and locate the place of your existing chimes in the house.

Step 2

Shut off the master circuit breaker in your house. Turn the lights in your home on / off to make sure the electricity in your house is properly shut off.



If you're not comfortable doing it yourself, consult a qualified electrician.

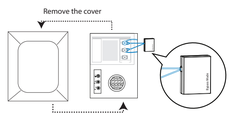
Step 3

Indoor chimes are generally of two types: mechanical, or digital. If you need to use the existing mechanical chime or digital chime in your home, please install the Power Kit in parallel to the chime. Power Kit is generally used to solve the problem of abnormal ringing of the chime after the video doorbell replaces the traditional doorbell buttons.

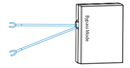
How to distinguish between Digital Chime and mechanical Chime, please scan the following QR code to view.

What's required: Dual-purpose screwdriver

After removing the cover of the mechanical chime or digital chime, use the wire connection terminal with the Power Kit as pictured. After wiring is completed, replace the cover.



Bypass Model: If you don't want to use the existing chime, you can switch the cable on the Power kit to the bypass interface, and then connect it in parallel to the existing chime. This will short-circuit the chime at your home. You can choose to add WiFi chime,realize the function of chime. If you choose to use the Power Kit by pass mode, be sure to set the chime type to "**None**" in your APP to avoid damaging the transformer.

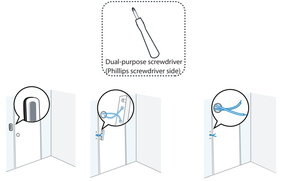


You can scan the QR code below to search and watch the power kit installation video.

Step 4

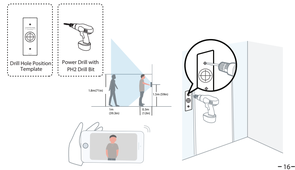
Remove the existing doorbell button near the front door. Pull the two wires out carefully when removing the old doorbell. Straighten the wire ends if necessary.

What's required: Dual-purpose screwdriver



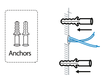
Step 5

Determine the mounting position of the doorbell. First check if you can reuse the existing holes in the wall. Use the drill hole position template to mark the screw holes in the area where the existing doorbell button was located. Place the drill hole position template at least 1.5m (59") high from the ground to ensure that the height of the installed doorbell will be suitable, and then drill the holes (use PH2 drill bit).



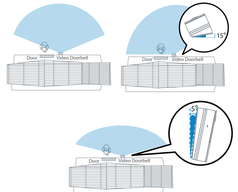
Step 6

Use the provided wall anchors if installing in materials such as stucco, brick, or concrete. If installing into a wooden doorframe, there is no need to use the wall anchors.



Step 7

Optional: Use the 15° mounting bracket or 5° mounting bracket as a supplementary mounting bracket if you wish to adjust the doorbell camera's field of view to cover more of one side.

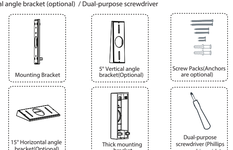


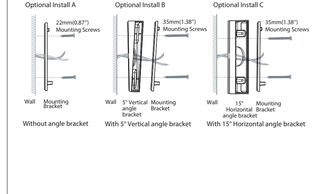
Step 8

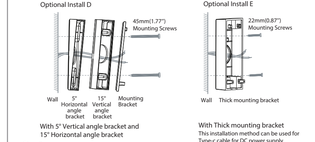
Lead the two existing doorbell wires through the central square hole on the bracket before you start mounting.

Insert the two provided screws through the screw holes, or through the 5° Vertical angle bracket / 15° Horizontal angle bracket / Thick mounting bracket, （install the mounting bracket to the 5° Vertical angle bracket / 15° Horizontal angle bracket), and fasten the screws tightly.

What is required: Mounting Bracket / Screw Packs / 5° Vertical angle bracket(Optional) / 15° Horizontal angle bracket (optional) / Dual-purpose screwdriver





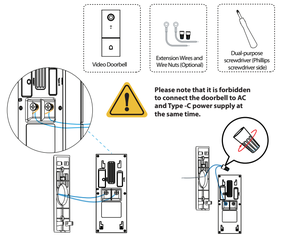


Step 9

Connect the wires to the two terminals at the back of the doorbell, then tighten the terminal screws. Wire can connect to any terminal as the electric current is alternating current.

Note: To prevent short-circuit, make sure the wires are not touching each other after connecting them to the terminals. If the wires are too short, use the extension wires and wire nuts provided to make them longer. Use electrical wiring tape to secure the connection if the wall doesn't have space for wire nuts.

What are required: Extension Wires and Wire Nuts (Optional) / Video doorbell / Philips-Head Screwdriver



Step 10

Hook the doorbell on top of the mounting bracket and then snap the doorbell bottom to the bracket. You may hear a "click" sound.

Step 11

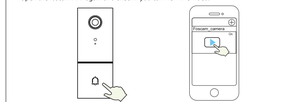
Switch the master circuit breaker in your house back to ON.

Step 12

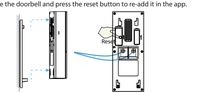
Press the doorbell to test the chime connection.

Did your doorbell chime? If yes, it's working! If no, check that wires are secure.

Open the foscam APP again and check if you can view live video.



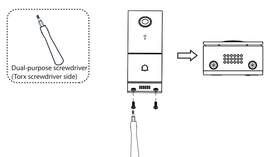
If not, please remove the doorbell and press the reset button to re-add it in the app.



Step 13

Use the included screwdriver to tighten the anti-theft screw.

What's required: Dual-purpose screwdriver



Other Ways to Access Your Doorbell

Foscam VMS

Foscam VMS is a new tool for PCs. It does not require plug-ins and is compatible with Windows & Mac, supporting all Foscam HD cameras and up to 36 cameras at the same time. If you would like to manage multiple cameras, we suggest you install Foscam VMS. You can download the "Foscam VMS "Windows version from **foscam.com/vms**, and can download the "Foscam VMS" Mac version from the APP store: **https://apps.apple.com/cn/app/foscamvms/id1521202507?mt=12**

Note: For the best experience, please update Foscam VMS to the latest version!

Add the IP Camera

1. Run Foscam VMS, then create a local administrator account and login.
2. Tap the "+" icon on the Foscam VMS and follow the setup wizard to add your camera.

Please visit **foscam.com/downloads** to view the user manual and for additional detailed steps.

Important Notice

Doorbell Username & Password

The doorbell username & password are used to access and manage your doorbell. Having a strong password can significantly improve the security of your doorbell.

If you have forgotten either of them, please press the "Reset" button and hold it for more than 10 seconds while the doorbell is powered on. After hearing the voice prompt, release the button. The doorbell will automatically reboot and the default settings will be restored.

You can then reconnect the camera by following this Quick Setup Guide.

Foscam Cloud Service Account Username & Password

Your Foscam Cloud service account and password may be used to access both the Foscam App and the Foscam Cloud service website. Therefore, you can register your account username & password on either one.

Storage Media

Your doorbell supports cloud, NVR (Network Video Recorder), and Micro SD card (supports FAT-32 and ex-FAT format) storage formats. If you wish to record and play back large amounts of video, we recommend using a Foscam NVR device as well.

Firmware Upgrades

You can upgrade the firmware of your camera with the Foscam App by using the new "One-Key-Online Upgrade" feature (Open the Foscam App and Login to the camera, select "Settings" > "Firmware Upgrade").

You also can download the latest version to upgrade your camera from our official website **foscam.com/upgrades**.

Safety Tips

- Please ensure that the proper power supply is used before using the doorbell.
- Please install the doorbell and bracket securely using the screws provided.
- Please use this product within the temperature range -4°F~122°F (-20℃~50℃). When the ambient temperature is too high or too low, it may cause product failure.
- To avoid the risk of fire or electric shock, please keep your camera in a cool, dry place.
- Please keep the doorbell out of reach of small children.
- This product is not a toy; children should use the product under adult supervision.
- Change your default port to a greater range to help ensure the safety of your connection. How to change the default port: please visit **foscam.com/downloads** to view the user manual.
- Check the logs of your Foscam doorbell frequently. Foscam doorbell have embedded logs telling you which IP addresses are accessing the doorbell.

Product Performance

WLAN frequency range: 2412MHz - 2472MHz and 5725MHz - 5850MHz
Maximum transmission power: < 16dBm
Wireless Standard: IEEE802.11b/g/n (2.4GHz)
IEEE802.11a/n/ac (5GHz)
Power Supply: DC 5V 1.0A 5W or AC 8~24V

Technical Support

If you have problems with your Foscam device, please contact the reseller you purchased from, or you can e-mail the company headquarters technical support team: **support@foscam.com**

Your valuable comments and suggestions on improving Foscam products are welcomed!

FAQ

Foscam APP

Installation video on YouTube

FOSCAM®
home security

CE Certificate statement Website:
https://www.foscam.com/company/ce-certificate.html

Exporter and Importer Information Opened to Public:
https://www.foscam.com/company/open-information.html

Manufacturer: Shenzhen Foscam Intelligent Technology Co., Ltd
Addr: Room 901-902, Building 1B, Xinglie 1st Street, Shenzhen International Innovation Valley, Nanshan Dist., Shenzhen, 518055, China

www.foscam.com

Support email: support@foscam.com

Due to product upgrades and other reasons, this guide may be slow to update, resulting in slight inconsistencies with the official website information. Please take the official website (www.foscam.com) information as the current standard.