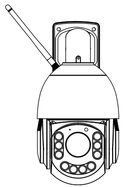
FOSCAM
home security

Quick Setup Guide

Wi-Fi PTZ IP Camera



To view this guide in other languages (e.g. Nederlands, Deutsch, Français, Español), and for detailed manuals, tools, etc., please visit **foscam.com/downloads**.

V1.0
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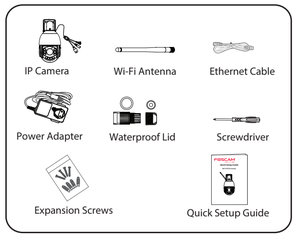
Setting Up Your Foscam Security Camera

1 *Getting Started*

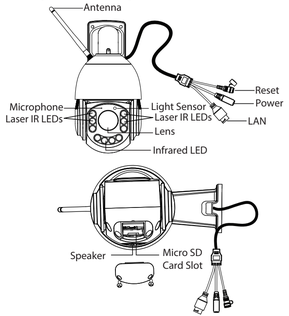
Package Contents



Security Tips

- Please change the camera's password regularly, using a combination of numbers, letters and special characters.
- We recommend that you regularly update your camera with the latest available software and firmware to ensure the best experience with your camera.

2 *Physical Description*



The cords on this product are a potential strangulation hazard. For child safety, please keep these cords out of the reach of children.

3 Setting Up Your Camera: Connection via the Foscam App (Recommended)

Before You Get Started

Scan the QR code below to download and install the Foscam APP.

GET IT ON Google Play

Available on the App Store

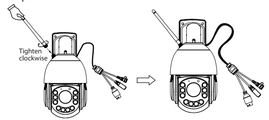
To ensure a smoother video experience on your smart phone, it is recommended that your smart phone meet the following specifications:

- iOS: version 11 or higher.
- Android: 5.0 or higher, using a device with a Graphics Processing Unit (GPU).

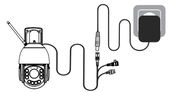
Note: For the best experience, please update the APP to the latest version!

■ Wi-Fi Connection

1. Please tighten the antenna clockwise and make sure it is in a vertical position.



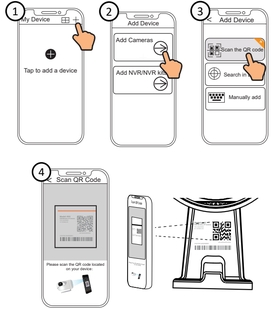
2. Plug the power adapter into the camera, and please wait for a few seconds until hearing the **"Ready for WiFi configuration"**

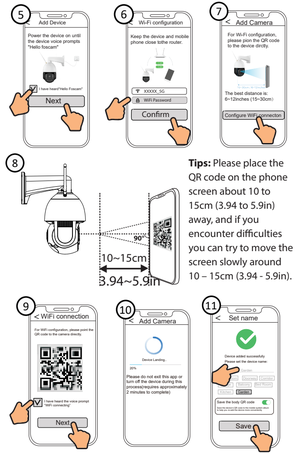


3. Make sure that your smart phone is connected to your WiFi router.

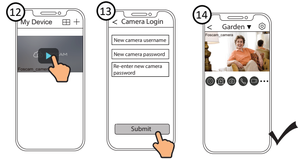
4. Open the foscam APP and please register a Foscam account, or sign in if you have one already.

5. Follow the steps below:

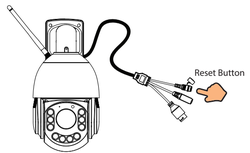




Tips: Please place the QR code on the phone screen about 10 to 15cm (3.94 to 5.9in) away, and if you encounter difficulties you can try to move the screen slowly around 10 – 15cm (3.94 - 5.9in).



Note: If the adding process fails, please reset your camera and try adding again according to the above method.



4 PC Access Your Camera

■ Foscam VMS

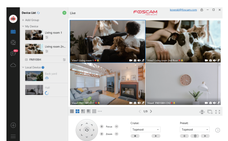
Foscam VMS is a new tool for PCs. It does not require plug-ins and is compatible with Windows & Mac, supporting all Foscam HD cameras and up to 36 cameras at the same time. If you would like to manage multiple cameras, we suggest you install Foscam VMS. You can download the "Foscam VMS "Windows version from **foscam.com/vms**, and can download the "Foscam VMS" Mac version from the APP store:
https://apps.apple.com/cn/app/foscamvms/id1521202507?mt=12

Note: For the best experience, please update Foscam VMS to the latest version!

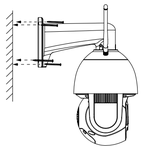
Add the IP Camera

1. Run Foscam VMS, then create a local administrator account and login.
2. Tap the "+" icon on the Foscam VMS and follow the setup wizard to add your camera.

Please visit **foscam.com/downloads** to view the user manual and for additional detailed steps.



5 Hardware Installation



Fixate the camera on your preferred location and use the provided screws to mount it.

Please Note:

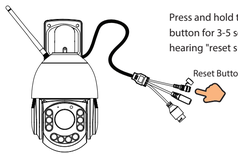
Ensure that the rain or water will not reach the connector ports at the end of the pig tail wiring. These connectors are not weather-resistant.

6 Important Notice

■ Camera Username & Password

The camera username & password are used to access and manage your camera. Having a strong password can significantly improve the security of your camera.

If you have forgotten either of them, please press the "Reset" button.



■ Storage Media

Your camera supports cloud, NVR (Network Video Recorder), and Micro SD card (supports FAT32 and exFAT format) storage formats.

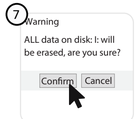
How to format Micro SD card, please follow the steps below:

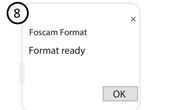
4 Scan the QR code below to download the "FoscamFormat " Tool

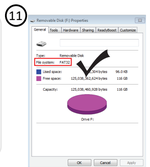
5 Open the "FoscamFormat " Tool

FoscamFormat

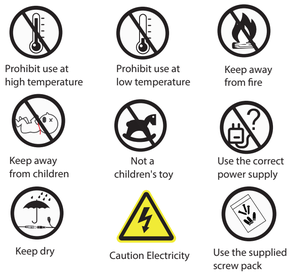
foscam.com/downloads/app_software.html







■ Safety Tips



7 Product Performance

WLAN frequency range: 2412MHz - 2472MHz and 5725MHz - 5875MHz
Maximum transmission power: < 18.5dBm
Wireless Standard: IEEE802.11b/g/n (2.4GHz)
IEEE802.11a/n/ac (5GHz)
Power Supply: DC 12V 4.0A 48W

8 Troubleshooting

- **IP cameras is not powering on**

If you find your camera is not powering on, please the following:

1. Please check whether the outlet is working properly or not. Try to plug the camera into a different outlet and see whether it will work.
2. Please check whether the DC adapter is working or not. If you have another 12V/4A power adapter which is working, please try with another power adapter and see whether it will work.
3. If it still won't work, please contact Foscam support.

- **How to re-configure the WiFi connection for Foscam cameras after router changed?**

1. Please connect the camera to your router with an ethernet cable. If you can see the camera live video on the Foscam app, please go to camera settings-->WiFi settings to choose the new WiFi name and input WiFi password to set up. After the WiFi settings is completed, please disconnect the ethernet cable from the camera and wait for some seconds to connect to the camera.
2. There is a need to reset the camera first. Please refer to https://www.foscam.com/faqs/view.html?id=13 to see the reset steps.
   Then please open the Foscam app to scan the QR-code of your camera to set up the wireless connection for the camera. Please make sure your cellphone is connected to that new WiFi.

support@foscam.com

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CE Certificate statement Website:
https://www.foscam.com/company/ce-certificate.html

Exporter and Importer Information Opened to Public:
https://www.foscam.com/company/open-information.html

FAQS | Foscam APP | Facebook

Manufacturer: Shenzhen Foscam Intelligent Technology Co., Ltd
Addr: Room 902,Building 1B, Shenzhen International Innovation Valley, Xingke 1st Street, Nanshan District, Shenzhen, Guangdong, China, 518055

www.foscam.com

Due to product upgrades and other reasons, this guide may be slow to update, resulting in slight inconsistencies with the official website information. Please take the official website (www.foscam.com) information as the current standard.